

Reon's Tours

TOURS & TRANSFERS

P.O. Box 1414
Keetmanshoop
February 2023
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Dear Valued Client

Family Tour (Western Cape): 15 – 22 December 2023

Reon's Tours has been in the tourism industry for over 15 years, and we've had the privilege of hosting a multitude of people from all over the world. We have conducted tours in Namibia, South Africa, Mozambique, Zimbabwe, Thailand, Victoria Falls, as well as MSC Boat Cruises.

Having been in the industry for so long, we guarantee professionally organised tours, value for money, peace of mind and absolute satisfaction. We specialise in group tours, but can also cater our services to your specific needs.

Before dwelling into tour information, we would like to take this opportunity to thank you for showing interest in this tour and for choosing us as your travel service provider.

Find out more about us on Facebook/Instagram: @reonstours

1. Passports and Visas

The responsibility to obtain a valid passport is that of the client alone. Passports must not expire within 3 months of departure. We will assist with your Visa application when and if required.

2. Tour Group

Only **26 Persons** will be allowed to participate in this tour.

3. Luggage

One set of luggage, consisting of a suitcase and an overnight bag is allowed.

4. Covid-19 (Only Applicable for Cross-Border Travel)

4.1 All rules and regulations at borders have been relaxed by most countries and we have moved back to the normal method of cross-border travel by only presenting your valid Passport.

4.2 We do however acknowledge that Covid-19 is still active and Reon's Tours cannot take any responsibility for a positive test pre/post tour.

4.3 We will adhere to all Covid-19 rules and regulations set by the governments.

5. Cancellations & Refunds

Cancellations 14 days before tour – only 10% of payments made will be refunded, excluding the deposit amount.

Cancellations 5 days or less before tour – no refunds will be made.

No refunds will be made for "no shows", or any unused services irrespective of whether they form part of the basic inclusive package price, or whether they are in respect of pre-booked optional arrangements.

6. General

6.1 No discount will be given if you decide to shorten your tour or join the tour at a later stage.

6.2 A final tour programme will be sent to you, one week prior to the departure date.



7. Contribution Per Person - Banking Details

0 – 3 years	<u>FREE</u>
04 – 17 Years	<u>N\$ 12 300</u>
Adults (18+) Per Person	<u>N\$ 12 800</u> (Payable in full on/before – 03 November 2023)

Non-refundable deposit fee: **N\$ 1 500** (Payable on/before – **03 March 2023**)

All Monies may be paid off monthly just before the cut-off dates mentioned above.

All costs are **Per Person Sharing** and includes: **Transport, Lodge Accommodation, Entrance fees and Select Meals (All breakfasts, 1x Lunch and 1x dinner).**

Only direct bank payments will be accepted. Proof of payments must be emailed to info@reonstours.com. Failure to send proof of payment may result in non-allocation of funds.

Banking Details

Bank:	Bank Windhoek
Acc Name:	Reon's Tours
Acc Nr.	8009225320
Branch Code:	481-371 (Keetmanshoop)

Please include your **NAME** and the **SPECIFIC TOUR** as reference. e.g.: **JOHN SMITH – FAMILY TOUR WC**



8. Booking form

If you want to go on this tour, please complete this booking form in full (one form per person) and e-mail it together with a copy of your I.D and a proof of payment to info@reonstours.com.

Tour: Family Tour – Western Cape
Date: 15 – 22 December 2023

I, _____, hereby confirm that I will go on the Family Tour in December 2023.

I know and understand that the **non-refundable** deposit of **N\$1 500, 00** is payable on or before **03 March 2023** to secure my seat. **The final amount** must be paid before or on **03 November 2023**. If cancellation is done within **fourteen days** prior to the tour, only 10% of all payments made, except the deposit, will be paid back. If cancellation is done within **five days** or less prior to the tour, no refunds will be made. The deposit of N\$1 500-00 is not transferable to another tour.

My Personal details are as follows:

Full Name and Surname: _____ Also known as: _____

Occupation: _____ Title: Dr. Rev. Mr, Mrs, Ms: _____ Male/Female: _____

Identity Number: _____ Postal address: _____

Street address: _____

Cell number: _____ E-Mail Address: _____

Tel. number (H): _____ (W) _____

Nearest family/friend's (Name): _____ (Nr) _____

Medical Aid (Name): _____ (Nr) _____

Banking Details: Reon's Tours, Bank Windhoek, Acc. Nr: 8009225320, Branch Code: 481-371, Keetmanshoop.

I herewith declare that I have read and understood all the terms and conditions set forth by Reon's Tours & Transfers, and that I shall abide by them. I further specifically declare that I have read and understood the payment and refund terms and conditions, and do not hold Reon's Tours & Transfers liable for any lack of understanding thereof. I hereby indemnify Reon's Tours & Transfers, and all its representatives in their professional and personal capacities, from any and all claims of whatsoever nature that may arise in connection with injuries, death, loss/theft or damage to myself and my belongings of whatever nature, for the full duration and completion of this tour.

I further declare that I was not under undue influence to sign or to agree to this indemnity, and confirm that where I did not understand the effect of any word in it, I have made the necessary enquiries to remove any doubt or ambiguous word, term or condition.

Date: _____ Place: _____ Signature: _____



Provisional Program – Family Tour – Western Cape
15 – 22 December 2023

Friday, 15 December 2023

- 06:30 - Loading of Luggage
- 07:00 - Depart from Windhoek to Klawer
- 20:00 - Arrive in Klawer (Sleepover)
- Dinner

Saturday, 16 December 2023

- 08:00 - Breakfast
- 09:00 - Depart from Klawer to Oudtshoorn
- 17:00 - Arrive in Oudtshoorn
- Dinner

Sunday, 17 December 2023

- Breakfast
- **Cango Caves**
- **Wilgewandel Holiday Farm**
- Depart from Oudtshoorn to Knysna
- Visit **Victoria Bay**
- Arrive in Knysna (Sleepover for two nights)
- Dinner

Monday, 18 December 2023

- Breakfast
- **Bungy Jump** (Optional)
- **Monkeyland**
- **Plettenberg Bay Beach**
- Dinner

Tuesday, 19 December 2023

- Breakfast
- Depart from Knysna to George
- **Outeniqua Transport/Railway Museum** (Enjoy a trip down memory lane and enjoy a trip in a power van)
- **Strawberry Picking**
- Depart from George to Cape Town (3 nights in Cape Town)
- Dinner

Wednesday, 20 December 2023

- Breakfast
- **Table Mountain**
- **Shopping** (Factory Shops)
- **Hout Bay**
- **Grandwest Casino & Entertainment Centre**
- Dinner

Thursday, 21 December 2023

- Breakfast
- **V & A Waterfront – Boat cruise**
- **Explore V & A Waterfront**
- **Wine Tasting**
- Dinner (Namibian Braai)

Friday, 22 December 2023

- 06:30 - Loading of Luggage
- 07:00 - Depart from Cape Town to Windhoek

Saturday, 23 December 2023

- Arrival in Windhoek