



## **6. Cancellations & Refunds**

**Cancellations 14 days before tour** – only 10% of payments made will be refunded, excluding the deposit amount.

**Cancellations 5 days or less before tour** – no refunds will be made.

No refunds will be made for “no shows”, or any unused services irrespective of whether they form part of the basic inclusive package price, or whether they are in respect of pre-booked optional arrangements.

## **7. General**

7.1 No discount will be given if you decide to shorten your tour or join the tour at a later stage.

7.2 A final tour programme will be sent to you, one week prior to the departure date.

## **8. Important Hike Information**

*\*This is basic Hike Information, for you to have an idea of what is required. More specific information will be provided after booking is made.*

### **8.1 Fitness Level**

This is a strenuous hike and requires a good level of Fitness.

### **8.2 Health/Medical Aid**

Kindly complete the medical certificate proving you don't have any health problems. The form will be sent to you after you book your place on this tour. Please make sure your Medical Doctor does a decent evaluation when you get the form completed.

### **Important:**

- Please make sure you have Medical-Aid and that it covers Emergency Evacuations. Be advised that emergency evacuations may amount up to N\$100 000 without Medical Aid, which was the case on one of our previous hikes.
- Otherwise, if you don't have Medical-Aid, please apply for temporary travel insurance that covers Emergency Evacuations.
- Otherwise contact us directly for alternative options.

### **8.3 Duration/Distance:**

The total distance of the trail is 86 km, the river itself is longer but due to many shortcuts, your walking distance is about 14 km less. The starting point and descent into the Canyon will be at Hobas and the Finishing point will be at Ai-Ais Hot Springs.

### **8.4 What to pack:**

Hiking Shoes, Hiking Backpack (inc. Hiking gear), Cooking gear, Food, First-aid kit, Clothes (t-shirts, underwear, socks), Hat/Cap, Sunscreen.

### **8.5 Water**

Water is always available since you walk along the river but it's recommended to take some purifying pills or water filters. You don't want to get sick or have stomach problems in the canyon.

### **8.6 Terrain/Facilities**

The trail consists of sand, big and small rocks, river crossings, etc. There are no man-made structures, such as toilets, available. Only nature in its purest form.

### **8.7 Food**

The first meal will be dinner on the arrival **Sunday, 25 June 2023** and the last meal will be breakfast on the departure **Saturday, 01 July 2023** at our costs. All other meals, food and drinks will be at the client's own cost.



### **9. Booking form**

If you want to go on this tour, please complete this booking form in full (one form per person) and e-mail it together with a copy of your I.D and a proof of payment to [info@reonstours.com](mailto:info@reonstours.com).

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**Tour:** Fish River Canyon – 5-day Hike

**Date:** 25 June – 1 July 2023

I, \_\_\_\_\_, hereby confirm that I will go on the Fish River Canyon Hike in June/July 2023.

I know and understand that the **non-refundable** deposit of **N\$1 000, 00** is payable on or before **03 March 2023** to secure my seat. **The final amount** must be paid before or on **28 April 2023**. If cancellation is done within **fourteen days** prior to the tour, only 10% of all payments made, except the deposit, will be paid back. If cancellation is done within **five days** or less prior to the tour, no refunds will be made. The deposit of N\$1 000-00 is not transferable to another tour.

#### **My Personal details are as follows:**

Full Name and Surname: \_\_\_\_\_ Also known as: \_\_\_\_\_

Occupation: \_\_\_\_\_ Title: Dr. Rev. Mr, Mrs, Ms: \_\_\_\_\_ Male/Female: \_\_\_\_\_

Identity Number: \_\_\_\_\_ Postal address: \_\_\_\_\_

Street address: \_\_\_\_\_

Cell number: \_\_\_\_\_ E-Mail Address: \_\_\_\_\_

Tel. number (H): \_\_\_\_\_ (W) \_\_\_\_\_

Nearest family/friend's (Name): \_\_\_\_\_ (Nr) \_\_\_\_\_

Medical Aid (Name): \_\_\_\_\_ (Nr) \_\_\_\_\_

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**Banking Details: Reon's Tours, Bank Windhoek, Acc. Nr: 8009225320, Branch Code: 481-371, Keetmanshoop.**

I herewith declare that I have read and understood all the terms and conditions set forth by Reon's Tours & Transfers, and that I shall abide by them. I further specifically declare that I have read and understood the payment and refund terms and conditions, and do not hold Reon's Tours & Transfers liable for any lack of understanding thereof. I hereby indemnify Reon's Tours & Transfers, and all its representatives in their professional and personal capacities, from any and all claims of whatsoever nature that may arise in connection with injuries, death, loss/theft or damage to myself and my belongings of whatever nature, for the full duration and completion of this tour.

I further declare that I was not under undue influence to sign or to agree to this indemnity, and confirm that where I did not understand the effect of any word in it, I have made the necessary enquiries to remove any doubt or ambiguous word, term or condition.

Date: \_\_\_\_\_ Place: \_\_\_\_\_ Signature: \_\_\_\_\_



**Provisional Program – Fish River Canyon – Hike**  
**25 June – 1 July 2023**

**Sunday, 25 June 2023**

- 07:30 - Loading of Luggage
- 08:00 - Depart from Windhoek to Keetmanshoop
- 13:00 - Arrive in Keetmanshoop (Sleepover)
- 18:00 - Dinner

**Monday, 26 June 2023**

- 08:00 – Breakfast
- 09:00 – Depart from Keetmanshoop to Hobas
- 11:00 – Arrive at Hobas
- 11:30 – *Descend into the Fish River Canyon – Day 1*

**Tuesday, 27 June 2023**

- *Hiking the Fish River Canyon – Day 2*

**Wednesday, 28 June 2023**

- *Hiking the Fish River Canyon – Day 3*

**Thursday, 29 June 2023**

- *Hiking the Fish River Canyon – Day 4*

**Friday, 30 June 2023**

- *Arrive at Ai-Ais – Day 5*
- Lunch
- 14:00 – Depart from Ai-ais to Keetmanshoop
- 16:00 – Arrive in Keetmanshoop (Sleepover)
- 18:00 – Dinner

**Saturday, 01 July 2023**

- 08:00 – Breakfast
- 09:00 – Depart from Keetmanshoop to Windhoek
- 14:00 – Arrive in Windhoek