

Reon's Tours

TOURS & TRANSFERS

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Keetmanshoop
February 2023
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Dear Valued Client

Fish River Canyon (Hike): 14 – 20 May 2023

Reon's Tours has been in the tourism industry for over 15 years, and we've had the privilege of hosting a multitude of people from all over the world. We have conducted tours in Namibia, South Africa, Mozambique, Zimbabwe, Thailand, Victoria Falls, as well as MSC Boat Cruises.

Having been in the industry for so long, we guarantee professionally organised tours, value for money, peace of mind and absolute satisfaction. We specialise in group tours, but can also cater our services to your specific needs.

Before dwelling into tour information, we would like to take this opportunity to thank you for showing interest in this tour and for choosing us as your travel service provider.

Find out more about us on Facebook/Instagram: @reonstours

1. Passports and Visas

The responsibility to obtain a valid passport is that of the client alone. Passports must not expire within 3 months of departure. We will assist with your Visa application when and if required.

2. Tour Group

Only **11 Persons** will be allowed to participate in this tour.

3. Luggage

One set of luggage, consisting of a small suitcase, hiking bag (inc. content) and an overnight bag is allowed.

4. Covid-19 (Only Applicable for Cross-Border Travel)

4.1 All rules and regulations at borders have been relaxed by most countries and we have moved back to the normal method of cross-border travel by only presenting your valid Passport.

4.2 We do however acknowledge that Covid-19 is still active and Reon's Tours cannot take any responsibility for a positive test pre/post tour.

4.3 We will adhere to all Covid-19 rules and regulations set by the governments.

5. Contribution Per Person - Banking Details

Adults (18+) Per Person **N\$ 5 600** - Payable in full on/before – **31 March 2023**
N\$ 1 000 - Non-refundable deposit fee – payable on/before – **20 February 2023**

All Monies may be paid off monthly just before the cut-off dates mentioned above.

All costs are **Per Person Sharing** and includes: **Transport, Lodge Accommodation, Meals (2x breakfasts/dinners), 2x Hike Guides, Hike Ticket and Park Fees.**

Only direct bank payments will be accepted. Proof of payments must be emailed to info@reonstours.com. Failure to send proof of payment may result in non-allocation of funds.

Banking Details

Bank: Bank Windhoek
Acc Name: Reon's Tours
Acc Nr. 8009225320
Branch Code: 481-371 (Keetmanshoop)

Please include your **NAME** and the **SPECIFIC TOUR** as reference. e.g.: JOHN SMITH – FRC MAY

Reon's Tours
"For a Lifetime Experience"



6. Cancellations & Refunds

Cancellations 14 days before tour – only 10% of payments made will be refunded, excluding the deposit amount.

Cancellations 5 days or less before tour – no refunds will be made.

No refunds will be made for “no shows”, or any unused services irrespective of whether they form part of the basic inclusive package price, or whether they are in respect of pre-booked optional arrangements.

7. General

7.1 No discount will be given if you decide to shorten your tour or join the tour at a later stage.

7.2 A final tour programme will be sent to you, one week prior to the departure date.

8. Important Hike Information

**This is basic Hike Information, for you to have an idea of what is required. More specific information will be provided after booking is made.*

8.1 Fitness Level

This is a strenuous hike and requires a good level of Fitness.

8.2 Health/Medical Aid

Kindly complete the medical certificate proving you don't have any health problems. The form will be sent to you after you book your place on this tour. Please make sure your Medical Doctor does a decent evaluation when you get the form completed.

Important:

- Please make sure you have Medical-Aid and that it covers Emergency Evacuations. Be advised that emergency evacuations may amount up to N\$100 000 without Medical Aid, which was the case on one of our previous hikes.
- Otherwise, if you don't have Medical-Aid, please apply for temporary travel insurance that covers Emergency Evacuations.
- Otherwise contact us directly for alternative options.

8.3 Duration/Distance:

The total distance of the trail is 86 km, the river itself is longer but due to many shortcuts, your walking distance is about 14 km less. The starting point and descent into the Canyon will be at Hobas and the Finishing point will be at Ai-Ais Hot Springs.

8.4 What to pack:

Hiking Shoes, Hiking Backpack (inc. Hiking gear), Cooking gear, Food, First-aid kit, Clothes (t-shirts, underwear, socks), Hat/Cap, Sunscreen.

8.5 Water

Water is always available since you walk along the river but it's recommended to take some purifying pills or water filters. You don't want to get sick or have stomach problems in the canyon.

8.6 Terrain/Facilities

The trail consists of sand, big and small rocks, river crossings, etc. There are no man-made structures, such as toilets, available. Only nature in its purest form.

8.7 Food

The first meal will be dinner on the arrival **Sunday, 14 May 2023** and the last meal will be breakfast on the departure **Saturday, 20 May 2023** at our costs. All other meals, food and drinks will be at the client's own cost.



9. Booking form

If you want to go on this tour, please complete this booking form in full (one form per person) and e-mail it together with a copy of your I.D and a proof of payment to info@reonstours.com.

Tour: Fish River Canyon – 5-day Hike

Date: 14 – 20 May 2023

I, _____, hereby confirm that I will go on the Fish River Canyon Hike in May 2023.

I know and understand that the **non-refundable** deposit of **N\$1 000, 00** is payable on or before **20 February 2023** to secure my seat. **The final amount** must be paid before or on **31 March 2023**. If cancellation is done within **fourteen days** prior to the tour, only 10% of all payments made, except the deposit, will be paid back. If cancellation is done within **five days** or less prior to the tour, no refunds will be made. The deposit of N\$1 000-00 is not transferable to another tour.

My Personal details are as follows:

Full Name and Surname: _____ Also known as: _____

Occupation: _____ Title: Dr. Rev. Mr, Mrs, Ms: _____ Male/Female: _____

Identity Number: _____ Postal address: _____

Street address: _____

Cell number: _____ E-Mail Address: _____

Tel. number (H): _____ (W) _____

Nearest family/friend's (Name): _____ (Nr) _____

Medical Aid (Name): _____ (Nr) _____

Banking Details: Reon's Tours, Bank Windhoek, Acc. Nr: 8009225320, Branch Code: 481-371, Keetmanshoop.

I herewith declare that I have read and understood all the terms and conditions set forth by Reon's Tours & Transfers, and that I shall abide by them. I further specifically declare that I have read and understood the payment and refund terms and conditions, and do not hold Reon's Tours & Transfers liable for any lack of understanding thereof. I hereby indemnify Reon's Tours & Transfers, and all its representatives in their professional and personal capacities, from any and all claims of whatsoever nature that may arise in connection with injuries, death, loss/theft or damage to myself and my belongings of whatever nature, for the full duration and completion of this tour.

I further declare that I was not under undue influence to sign or to agree to this indemnity, and confirm that where I did not understand the effect of any word in it, I have made the necessary enquiries to remove any doubt or ambiguous word, term or condition.

Date: _____ Place: _____ Signature: _____

Provisional Program – Fish River Canyon – Hike
14 – 20 May 2023

Sunday, 14 May 2023

- 07:30 - Loading of Luggage
- 08:00 - Depart from Windhoek to Keetmanshoop
- 13:00 - Arrive in Keetmanshoop (Sleepover)
- 18:00 - Dinner

Monday, 15 May 2023

- 08:00 – Breakfast
- 09:00 – Depart from Keetmanshoop to Hobas
- 11:00 – Arrive at Hobas
- 11:30 – *Descend into the Fish River Canyon – Day 1*

Tuesday, 16 May 2023

- *Hiking the Fish River Canyon – Day 2*

Wednesday, 17 May 2023

- *Hiking the Fish River Canyon – Day 3*

Thursday, 18 May 2023

- *Hiking the Fish River Canyon – Day 4*

Friday, 19 May 2023

- *Arrive at Ai-Ais – Day 5*
- Lunch
- 14:00 – Depart from Ai-ais to Keetmanshoop
- 16:00 – Arrive in Keetmanshoop (Sleepover)
- 18:00 – Dinner

Saturday, 20 May 2023

- 08:00 – Breakfast
- 09:00 – Depart from Keetmanshoop to Windhoek
- 14:00 – Arrive in Windhoek